

POLICY NAME: Wheelie Bin Replacement POLICY No: AP22

PURPOSE OF POLICY:

To provide guidance on the replacement of damaged, lost or stolen bins.

SCOPE:

Owner occupiers and rental properties within the municipal area.

POLICY:

Council provides one 240 litre rubbish bin, one 240 litre recycling bin and one 240 litre fogo bin per eligible property, as part of the annual garbage charge.

Additional wheelie bins are available upon request however this will attract an additional annual garbage collection charge. (Please refer to Rates resolution for further information.)

Payment for replacement bins encourages the property owners/residents to take responsibility of their bins.

The following criteria will be applied when a request is received to repair or replace a mobile garbage bin (MGB).

If the bin is damaged

If the bin can be repaired this will be undertaken free of charge. The bin is to be placed out on the relevant day stated by Council so the repair can be done.

If the bin is stolen or removed by previous owner

Owner Occupier

If the property has not had another bin within the last 5 years then the bin will be replaced free of charge. If the bin has been replaced within this time then the owner will be charged the rate as per Council's fees and charges schedule. If the property has been recently sold and the bin removed by the previous owner a new bin will be provided free of charge.

Rental Properties

A replacement bin will be issued to rental properties only with the written permission of the rental agent, owner or government agency. All bins will be charged to the owner of these properties at the rate specified in Council's fees and charges schedule.

Should the MGB be damaged by the contractor, it is up to the owner, ratepayer or tenant to advise Council as soon as practicable after the damage occurs. Video footage will need to be provided by the contractor to confirm the damage and if this is confirmed the bin will be replaced free of charge.

ROLES AND RESPONSIBILITIES:

Council

Provide a replacement bin on a day that is convenient for Council to deliver. Invoice accordingly.

Ratepayer/Owner/Rental Agent

Necessary paperwork will need to be completed and returned to Council for all bin replacements or new issues. This will also include a declaration to advise that there may be a cost involved in the replacement of the bin.

REFERENCES:

Local Government Act 1993

ADMINISTRATIVE DETAILS:

Policy compiled: April 2016 Adopted SMT: May 2016

Reviewed: October 2021
To be reviewed: October 2023

Responsibility: Manager Corporate Services

GENERAL MANAGER